

Getting Started:

1. **Power on your headset.**
 2. **Set up a Guardian boundary:** Follow this [guide to set up the Guardian boundary](#) on your headset.
 3. **Connect to the correct Wi-Fi network:** Make sure both the headset and laptop are connected to the appropriate Wi-Fi network. Refer to this [guide for Wi-Fi setup](#) on your headset.
 4. **Launch the InvolveXR Application:** Open “InvolveXR Healthcare Training” from the app library.
 5. **Update the Application:** Ensure the headset application is updated to the latest version, which should be Version 15.1
 6. **Pair Your Account:** If needed, log into your account at [Home | InvolveXR](#) to pair your device, or use the organization code. Refer to this video for instructions on [personal](#) and [shared headset](#) pairing.
 7. **Select Your Session:** Choose the session you wish to join from the menu. To schedule sessions, log in to your account at [Home | InvolveXR](#) .
 8. **Join the Session:** Once selected, you can join the session directly from the menu.
-

Testing the Network Connection:

There are four main aspects to test for network connectivity:

1. **Database Communication Error:** Can you see the scheduled sessions?
2. **Loading of Lessons:** Can you join a session?
3. **Patient Communication:** Can you communicate with the virtual patient?

4. **Multi-player Communication:** Can you communicate with other learners in VR?

1. **Database Communication Error:**

If you see “Check your network and try again,” it could be due to: The Wi-Fi not being connected, no sessions scheduled for the paired account, or a network block preventing the database from displaying the scheduled session.

- **Procedure:** Pair the headset and invite the account to a scheduled session. The sessions should be visible in the menu when launching the application.
- **Troubleshooting:** Ensure the headset is connected to the correct Wi-Fi network and that the paired account has scheduled sessions. If the issue persists, contact Lumeto for network requirements.

2. **Loading of Lessons:**

- **Procedure:** Join a session by selecting it from the menu. The session should load from 0% to 100% and enter the VR environment within 1-3 minutes, depending on your network speed.
- **Common Issue:** If the session does not load, your network may be blocking the download.
- **Troubleshooting:** Contact Lumeto for assistance with network setup.

3. **Patient Communication:**

- **Procedure:** Once in a session, press and hold the "B" button on the right controller while speaking to the virtual patient. You should see your speech converted to text, and the patient should respond once you release the "B" button.
- **Common Issue:** The patient does not respond if you press the "B" button too soon or if the microphone is muted.
- **Troubleshooting:**
 - Join the session “ACLS using InvolveXR Manual Mode,” which includes dialogue functionality.
 - Ensure your microphone is not muted in the headset settings.
 - Confirm that you allowed audio recording when first launching the application by checking the permissions on the headset.
 - Contact Lumeto for further support.

4. **Multi-player Communication:**

- **Procedure:** Test communication by having two users join the same VR session. When speaking, the color of the name tag above each avatar should change from white to blue.
- **Common Issue:** The microphone may be muted if users cannot hear each other or a Vivox extension is blocked on the network.
- **Troubleshooting:** Ensure the microphone is not muted. Try connecting the headset to your personal headset (eliminates any issue or setting on headset) to see if communication works when on another network. Please contact Lumeto for assistance.